

EMPLOYMENT SERVICES

TECHNOLOGY ACCESS

Public libraries offer free access to computers, broadband, and Wi-Fi

DIGITAL LITERACY

Public libraries offer a wide range of free computer and Internet use training, including classes on using employment resources

EXPERTISE

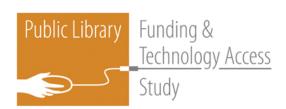
Public libraries offer expertise that helps people understand and use employment resources

ASSISTANCE

Public libraries help people search for jobs, create resumes and apply for jobs online

COLLABORATION

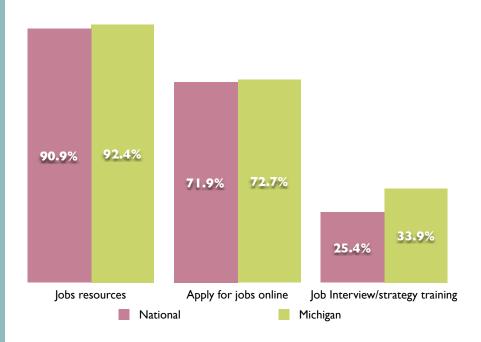
Public libraries partner with outside agencies and individuals to offer classes on job seeking, to help people find and apply for jobs, and to help people start businesses and create business plans



PUBLIC LIBRARIES & EMPLOYMENT

With a presence in almost every community and the free public access technologies they provide, public libraries are well situated to provide the employment-seeking assistance people need. Millions of job-seekers use public library services to find job openings, work on resumes, and complete online applications.

Libraries help people seek jobs



The employment services that public libraries provide are particularly important for those who do not have high speed Internet or computer access, or lack technology skills and expertise. Public libraries are also open evenings and weekends and are centrally located in many communities - thus better meeting the needs of those who cannot access other employment services only available during the work day.

The Public Library Funding & Technology Access Survey (www.ala.org/
plinternetfunding) is managed by the Information Policy and Access Center (ipac.umd.edu) at the University of Maryland and funded by the American Library Association and the Bill & Melinda Gates Foundation. For more information about libraries & the Internet visit www.plinternetsurvey.org. 2010-2011 data presented.