

# PUBLIC LIBRARIES & E-GOVERNMENT

## E-GOVERNMENT SUPPORT

### TECHNOLOGY ACCESS

Public libraries offer free access to computers, broadband, and Wi-Fi

### DIGITAL LITERACY

Public libraries offer a wide range of free computer and Internet use training

### EXPERTISE

Public libraries offer expertise that helps people understand government

### INFORMATION

Public libraries help people find and use government information

### ASSISTANCE

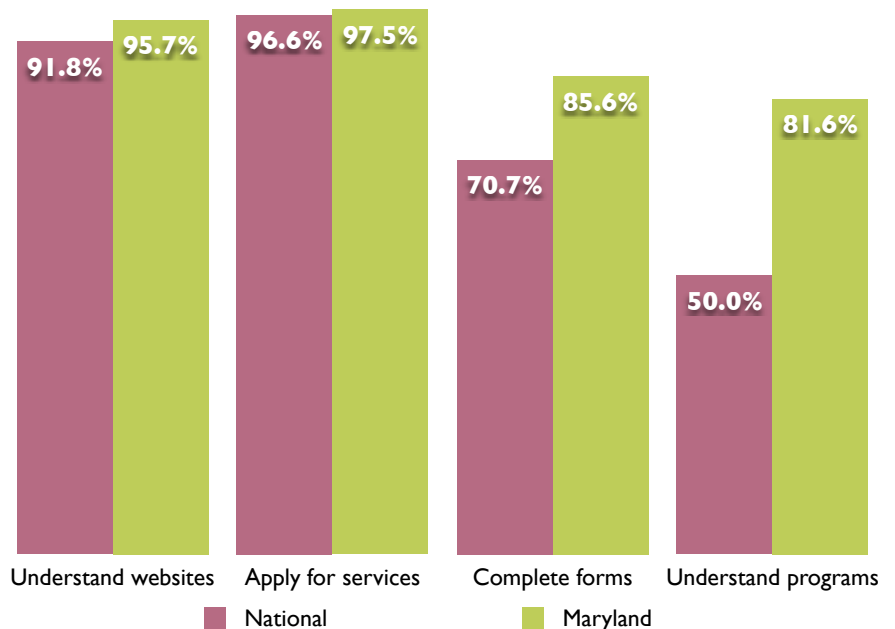
Public libraries help people understand and use government websites and services

### COMPLETE FORMS

Public libraries help people complete immigration and citizenship, social service, and other online forms

Public libraries provide a vital link between government and citizens. As government information, services, and resources become digital – in many cases, digital only – public libraries serve as critical community gateways to electronic government (E-government).

## Libraries help people with E-government



The E-government roles public libraries play are particularly important for those who do not have high speed Internet or computer access, lack the technology skills or expertise, or have difficulty understanding and using E-government services.