

PUBLIC LIBRARIES & ACCESS

COMMUNITY ACCESS

TECHNOLOGY ACCESS

Public libraries offer free access to computers, broadband Internet, and wireless Internet

EXPERTISE

Public librarians offer expertise that helps people understand technology and Internet-enabled services

DIGITAL LITERACY

Public libraries offer free instruction on computer, Internet, and resource use; they also help people meet their life-long learning needs through resources and education

E-GOVERNMENT

Public libraries help people complete immigration, citizenship, social service, emergency benefit, and other online forms

EMPLOYMENT

Public libraries help people create resumes, search for jobs, and apply for jobs online

With 100% of public libraries offering public access to the Internet, public libraries are a vital community link to the Internet, technology, and information. Public libraries are also essential providers of E-government, employment, and educational services and resources.

91.8%

Libraries help people understand and use government websites

76.0%

Libraries help people apply for jobs online

62.1%

Libraries report they are the only free provider of public Internet access

90.5%

Libraries offer wireless Internet access (Wi-Fi)

The technology access, resources, and services provided by public libraries are essential for those who do not have high-speed Internet or computer access in their homes and for those who lack the technology and digital literacy skills to use the Internet-enabled services that can help them find jobs, interact with their government, or achieve their educational goals.